

Recognition as a Provider with Health Funds

ELIGIBILITY

As well as the introduction of the new Private Health Insurance Act 2007 and associated Private Health Insurance Accreditation Rules 2008, Health Funds are updating recognition criteria and qualification requirements for recognition of providers. Currently, in order for MYOTHERAPY ASSOCIATION AUSTRALIA members to be registered as a provider with health funds they must have the following eligibility criteria:

- be a paid member of MYOTHERAPY ASSOCIATION AUSTRALIA
- have a current Insurance - now included in your Myotherapy Association membership
- accrue 20 Professional Development points every 12month cycle (Full Members)
- have a current First Aid HLTAID003 (renewed every 3 years)
- agree to abide by the MYOTHERAPY ASSOCIATION AUSTRALIA Code of Conduct and Ethics
- comply with the Terms and Conditions of Provider Status with the individual health funds*

**Many of the Terms and Conditions of Provider status for the individual health funds are located on the MYOTHERAPY ASSOCIATION AUSTRALIA website. For the terms and conditions for the other health funds please refer to the health fund website directly.*

MYOTHERAPY ASSOCIATION AUSTRALIA forwards eligible members details to the health funds listed on either a weekly or monthly basis, depending on the health fund.

When you join, re-join or when you upgrade your qualifications, details of eligible members are automatically sent to the applicable health funds on their next available listing. MYOTHERAPY ASSOCIATION AUSTRALIA will also forward your change of details including clinic address. Please note that the health funds may take up to one month to process new providers as we are only one of the many health bodies that they deal with.

INELIGIBILITY

Lapsed membership payment, insurance or first aid will result in the member being removed from health provider lists until you provide relevant evidence to MYOTHERAPY ASSOCIATION AUSTRALIA. Members receive renewal reminder correspondence via email when their documents are due therefore it is essential that members note when they are due and follow-up.

If your details become out of date and your membership lapses and you are taken off health provider lists it may take up to a month to be reinstated with health funds. Also health funds can change their provider eligibility requirements from time to time, upgrading qualifications may be necessary with some health funds.

ISSUES WITH HEALTH FUNDS AND CLAIMS

MYOTHERAPY ASSOCIATION AUSTRALIA communicates on your behalf with all of the individual Private Health Funds to resolve issues that arise. If you are experiencing any issues please contact the office on (03) 9418 3913 or email admin@myotherapy.org.au.

HICAPS

MYOTHERAPY ASSOCIATION AUSTRALIA Members who would like to activate these facilities need to register directly with HICAPS. You must have a Medibank Provider number and Registration letter to register and HICAPS is not covered by some health funds and modalities. Go to: www.hicaps.com.au or contact 1800 80 57 80 Any issues with HICAPS must be taken up directly with HICAPS - Help Desk 1300 650 852. See the enclosed sheet: **Quick Reference Guide for Myotherapists**

Member Health Provider Obligations

MYOTHERAPY ASSOCIATION AUSTRALIA AND HEALTH FUNDS

The individual private health funds have provider recognition criteria that they can modify at any time. Members will be advised of any changes via email. MYOTHERAPY ASSOCIATION AUSTRALIA must abide by the guidelines set out by the health funds. MYOTHERAPY ASSOCIATION AUSTRALIA reports directly to the funds on member eligibility for provider status in a reporting cycle that is determined by the funds. This includes providing updates of changes such as new practice, or mailing addresses and changes of name.

MEMBER OBLIGATIONS

- MYOTHERAPY ASSOCIATION AUSTRALIA members are responsible for retaining their own copy of provider numbers
- Contact MYOTHERAPY ASSOCIATION AUSTRALIA if your client has difficulty with a claim
- Inform MYOTHERAPY ASSOCIATION AUSTRALIA of any changes to your details, including new clinic details or mailing and email/website addresses
- Submit copies of your First Aid and PD documentation and renewal fees before the due date